

**2004-2010 Strategic Plan**

**VISION:** To actively support an academic environment in which students, faculty, staff and administrators address the intellectual development of all learners, to help them succeed in their courses, their careers, and in life.

**MISSION:** To serve as the central comprehensive learning center that cultivates intellectual development through course and discipline specific assistance, service-learning, and guidance in developing general learning strategies and technology skills.

**Goal 1: Supplemental Instruction**

To provide Supplemental Instruction (SI) peer assisted review sessions and learning skills activities led by trained SI Leaders for designated sections of courses identified as difficult (> 30% D, F, W rate).

**Goal 2: Tutorial Centers**

Provide individual and small group tutorial assistance using techniques based upon current models of human learning and cognition.

**Goal 3: Service-Learning**

To provide a structured approach to community engagement that advances learning outcomes and develops leaders who practice their discipline with the highest sense of ethics and civic responsibility.

**Goal 4: START**

To provide students an opportunity to cultivate technical skills that will maximize their performance in their classes, jobs and future careers.

**Goal 5: WEB**

To provide an exemplary web site, which provides information, that cultivates students' intellectual and academic growth, and supports a community of engaged students and faculty.

**Goal 6: Learning Strategies**

To provide learning strategies information and development sessions, assessment inventories, and empowerment, through online and instructor-led workshops and personal consultations for students, faculty and staff.